

## OFFICE MANAGEMENT

# Associate of Applied Business in Office Administrative Services

Office management is a critical component in efficient and effective office operations. All organizations need timely and effective office and administrative support to operate efficiently. Office and administrative support supervisors and managers coordinate this support. These workers are employed in virtually every sector of the economy, working in positions as varied as teller supervisor, customer services manager or shipping and receiving supervisor.



Although jobs for office and administrative support supervisors and managers are found in practically every industry, the largest number are found in organizations with a large administrative support workforce, such as banks, wholesalers, government agencies, retail establishments, business service firms, health care facilities, schools and insurance companies. Because of most organizations' need for continuity of supervision, few office and administrative support supervisors and managers work on a temporary or part-time basis.





#### **Business & Public Services Division**



#### **Questions:**

NSCC Admissions Office (419) 267-1320 admissions@NorthwestState.edu

www.NorthwestState.edu

**Education Pays** Average Annual Earnings



Based on data from the Bureau of Labor Statistics

NSCC is accredited by: The Higher Learning Commission (312) 263-0456 www.ncahigherlearningcommission.org





| First Semes | ster                           | Credits         |
|-------------|--------------------------------|-----------------|
| + CIS112*   | Microsoft Word                 | 3               |
| ENG111      | Composition I                  | 3               |
| OAS101*     | Business Document Formatting & | Skillbuilding 3 |
| + OAS110    | Records Management             | 3               |
| +           | Accounting Elective            | 3               |
|             |                                | 15              |

| Second Semester |                      | Credits |
|-----------------|----------------------|---------|
| BUS221          | Business Law         | 3       |
| CIS113*         | Microsoft Excel      | 3       |
| + CIS118*       | Access               | 1       |
| ENG112          | Composition II       | 3       |
| + MGT110        | Management           | 3       |
|                 | Mathematics Elective | 3       |
|                 |                      | 16      |

| Third Semester |                                       | edits |
|----------------|---------------------------------------|-------|
| ECO212         | Microeconomics                        | 3     |
| + MKT110       | Marketing                             | 3     |
| + OAS160       | Administrative Technology & Procedure | es 3  |
| + PAR101       | Law Office Management                 | 3     |
|                | Natural Science Elective              | 3     |
|                |                                       | 15    |

| Fourth Sem | <b>Credits</b>                     |     |
|------------|------------------------------------|-----|
| + BUS211   | Business Communications            | 3   |
| CIS117*    | Microsoft Publisher                | 1   |
| + MGT210   | Human Resource Management          | 3   |
| + OAS291   | Internship I                       | 1   |
|            | Humanities Elective                | 3   |
|            | Social Behavioral Science Elective | e 3 |
| +          | Technical Elective                 | 3   |
|            |                                    | 16  |

<sup>\*</sup> CIS090 Introduction to Computers & OAS 090 Keyboarding Basics are prerequisites to CIS112, CIS113, CIS117 and/or CIS118. A placement test is available for CIS090 & OAS090. See the Admissions Office.

### **Total Program Credit Hours**

63

<sup>+</sup> Students must attain a 2.00 grade point average in these technical courses to graduate.