



Learner Services Update – December 21, 2020

BEGINNING SPRING ‘21 SEMESTER WITH REMOTE CLASSROOM DELIVERY

After thorough review of recent health trends, and recommendations from the county, state and federal levels, Northwest State has determined that it will begin the spring semester (January 19, 2021) with remote delivery of classes. As soon as it is determined safe and prudent to do so, and in coordination with your instructor, learners will be welcomed back on campus for in-person instruction to complete the spring semester. We will continue to keep you updated through student email, social media engagement, and public media (radio, newspapers, etc.). Specific details regarding your individual class(es) will come from your instructor. We will also continue to post updates to our COVID-19 webpage, so please check back regularly.

Northwest State Community College requires face coverings to enter campus while operating under COVID-19 protocol. Please remember to wear your face coverings on campus.

Visit <https://northweststate.edu/covid-19/> for updates to campus protocol.



NSCC Learner Services Offices include the service areas listed below:

Admissions, Advising Center, Bookstore, Business Office, Career & Activities Office, Financial Aid Office, Food Services, Registrar’s Office, and the Success Center.

When you visit a Learner Services Office that is located in the C-wing hallway you will be asked to wait outside the office and a staff member will assist you when available. We will do our best to keep wait times to a minimum. Keep in mind that wait times may be longer during peak times.

Learner Services Office Hours – January 2021

Appointments preferred - Walk-ins served during the days and hours listed below:

Days	Hours	Location
Monday through Thursday	8:00 to 4:30 p.m.	On Campus - appointments preferred
Monday and Tuesday	4:30 to 6:00 p.m.	Remote services available
Friday	8:00 to 12:00 p.m.	Remote services available

Admissions Office: 419-267-1320, Admissions@NorthwestState.edu

Accuplacer Placement Testing is available. Visit <https://northweststate.edu/accuplacer> for more information or to sign up. If you need assistance completing your admissions requirements, please visit, email, or call to make a virtual or face-to-face appointment.

If you have questions regarding CCP, please contact your CCP Advisor.

Advising Center: 419-267-1390, Advising@NorthwestState.edu

Still need to register for spring semester? Join Express Advising and Registration via Zoom on January 7th between 11AM and 3PM via this link: <https://zoom.us/j/95446036522>.

Bookstore: 419-267-1308, kstapleton@NorthwestState.edu

All book orders must be placed on line. This is the only way to place your order. Visit <https://books.northweststate.edu>. There are two different options:

1. Place your order to be shipped, standard shipping fees will apply. (Allow processing time + 2-day delivery).
2. Place your order for pick up. Come to the bookstore entrance, ring the bell if no one is at the front and let us know you are here for a book order

Bookstore hours are Monday and Thursday 8-6 and Tuesday and Wednesday 8-5.

Business Office: 419-267-1311, BusinessOffice@NorthwestState.edu

Please log into your myNSCC for balance and payment information. Payment for spring semester is due January 13th, 2021. Please visit, call, or email the Business Office with questions or information on payment options. Please accommodate social distancing guidelines our occupancy is set to 2 visitors at a time.

Career and Activities Office: 419-267-1330, [mjacobson@NorthwestState.edu](mailto:mjacobs@NorthwestState.edu)

Watch your NSCC email for an invitation to our **Virtual Welcome Back Week on January 26 at 3:00pm and January 27 @ 12:00 noon**. Welcome Back Week is a great opportunity to get your semester started off on the right foot by connecting with resources available to help you be successful.

Weekly **Campus Conversation** sessions start back up on **Monday, February 1 at 3:00**.

By joining these weekly Zoom meetings you can connect with the latest information about classes and campus updates. Get answers to questions and stay connected. Check your NSCC email for details.

Looking for employment opportunities? The Career Services office has resources to connect you to part-time, full-time and seasonal employment. Reach out to Career Services with interest and watch your NSCC email for Virtual events happening throughout the year.

Stay connected to the latest career advice and local & regional job postings by visiting CollegeCentral.com/NSCC. This free service provides career opportunities, resume submission and podcast advice on a variety of topics related to your career development.

Financial Aid Office: 419-267-1333, FinAid@NorthwestState.edu

The 2021-2022 FAFSA and Scholarship Application are now open! Are you planning to continue your education next Summer 2021, Fall 2021, or Spring 2022 at Northwest State? Or are you transferring to a four-year university? Get a jump start on the financial aid process and complete your FAFSA and Scholarship Application today.

Starting your next academic year with your financial aid in order now means less stress (and maybe more money!) so you can concentrate on what matters most: classes, learning, and great experiences.

To complete your FAFSA, visit <https://studentaid.gov/> or download the myStudentAid app on your mobile device to get started. The Scholarship Application can be completed online at: <https://signnow.com/s/on1OnvpE>.

If you have any questions, or need assistance, contact the NSCC Financial Aid Office at finaid@northweststate.edu or call 419-267-1333 and we would be happy to help.

Food Pantry & Resources -- We understand that this is a difficult time for students and their families. If you are experiencing a financial hardship, please do not hesitate to contact our Financial Resource Counselor. We are happy to assist you with connecting to on-campus and community resources. Please email us at FoodPantry@NorthwestState.edu or call 419-267-1333 and ask to speak with our Financial Resource Counselor. Your situation will be kept private.

Registrar's Office: 419-267-1395, Registrar@NorthwestState.edu

Registrar staff will continue to run processes and will communicate with you via your learner email.

Success Center: 419-267-1457, Success@NorthwestState.edu

All tutoring services will be offered virtually while spring semester classes are running remotely. Learners may direct their tutoring requests to the Success Center by emailing success@northweststate.edu or calling 419-267-1457.

eTutoring is scheduled to launch on January 19 for the 2021 Spring Semester. Click here to access eTutoring services: <https://etutoringonline.org/login.cfm?institutionid=104>

Test proctoring services will not be available through the Success Center while spring semester classes are being offered remotely.

NSCC Counseling Services:

Please – if at any point you feel overwhelmed, anxious, or uncertain about anything – reach out to NSCC Counseling Services and text NSCCHELP to 419-591-6487 and someone will respond to your inquiry and assist you with your needs.