One of the most powerful aspects of education is empowering people. Assisting students in finding their way to a career where they can thrive is the goal of Northwest State Community College. Each day, we have the privilege of watching our students learn new skills, grow personally and develop professionally.

Local employers tell us they have jobs, however, those jobs are going unfilled because potential employees lack the skills and knowledge needed. It is the time for each of us to be an agent of change. We need to encourage individuals to get the training and education needed to succeed. As a community college, we have much to offer. It is our goal to reach out and assist our communities by creating change through education and training.

As you read through these pages, you will see how finding the courage to change has impacted our students, staff and alumni. The power to create change is in each of us. We challenge each of you to share with your friends, neighbors and fellow workers how the advanced training and education available at Northwest State can make a difference.

Thomas L. Stuckey, Ph.D.  
President

Peter D. Beck  
Foundation Chairperson
From the rural cornfields of northwest Ohio, to the soaring cathedrals and stone buildings of Florence, Italy, Nicole Baden has earned an education that has had the power to define her life as well as her career.

From the moment she walked across the commencement stage at Archbold High School, Nicole knew that she wanted to become an architect. She also knew that she was choosing a challenging career that was dominated by men. “At times it felt like such a long, tough road,” said Nicole. “Things didn’t always go as I thought they should, but I truly believe all things happen for a reason. I had many obstacles and things didn’t always go my way or as I had planned, but they always worked out.”

It was because of this dedication and passion that Nicole was named a 2012 Distinguished Alumni at Northwest State Community College. A 1999 graduate, Nicole came to NSCC to earn her associate of science degree before transferring to Kent State University to earn her degree in architecture. “I decided to go to NSCC immediately after high school for two reasons,” said Nicole, “I could work full-time and save money for when I transferred and I could get my general classes out of the way, allowing me to focus on my major core classes once I started at Kent State.”

Outside of the classroom, Nicole’s degree from NSCC helped her earn a part-time job at an architectural firm while completing her bachelor’s degree. “This gave me added experience in a very competitive market, and made me a more valuable candidate for a permanent position following graduation,” said Nicole.

Following her passion for architecture, Nicole also earned the opportunity to study for a semester in Florence, Italy. An experience, she says, that greatly impacted her life. “When you are standing in massive, stone, man-made structures that are nearly 2000 years old you can’t help but think about the great feat that it would be to build them today. You have no choice but to be both humbled and inspired,” explained Nicole. “It showed me that architecture is an art. To truly be a good designer, one must understand how people move and interact in their environments. Everything must be purposeful, and placed for a reason.”

These lessons have followed Nicole through her entire career. Defying the odds, she has become one of the few licensed female architects in AIA Toledo, a chapter of the American Institute of Architects. At a young age, she also earned a partnership position at Vetter Design Group before branching off to start her own architectural firm, Baden Architecture, LLC in April of 2012.

In the 13 short years since she graduated from Northwest State Community College, Nicole has handled multi-million dollar architectural projects and earned a reputation throughout the state as a successful, innovative and dedicated architect.

When asked what advice she would give to current and future NSCC students, Nicole offered these words of wisdom: “Hard work and determination is what life is all about. Each generation is trying to get further, learn more, and strive to be better than the generation before. Keep making goals, and when you reach one, make another. And finally, try to enjoy the moment and believe in yourself. Your education not only has the power to define your future, but IS your future.”
Julie Leatherman began her educational path in 1987 at what was then, Northwest State Technical College. She graduated with an associate degree in early childhood education in 1989. Much has changed at the College since her first graduation day and much has changed for Julie as she pursued her passion of helping others. Julie earned her second degree in 2007, an Associate of Applied Science in Human Services. By this time Northwest State had become a community college, a distinction that helped her take her dream even further.

A licensed social worker, she earned her Bachelor of Science in Social Work from Defiance College. Julie works each day to change lives in our communities. She is currently a dual diagnosis counselor with Recovery Services of Northwest Ohio and is active with the five county suicide prevention coalition. In spring 2013, Julie will achieve her latest academic goal when she receives a Master of Social Work through the University of Toledo. Her compassion, understanding and willingness to always “learn more” have not only impacted her life, but the lives of everyone she touches.

Last spring, Julie was presented the 2012 Distinguished Alumni award on the same day her daughter graduated from Northwest State. According to Julie, one thing has remained constant during each experience at the College, “at Northwest State your education doesn’t just come from books, it comes from those around you, your teachers and your fellow students. Learning with others from different generations and backgrounds truly adds to the educational experience.”

"Let us never be betrayed into saying we have finished our education; because that would mean we had stopped growing."

Julia H. Gulliver
When you step onto a community college campus it looks much like any other college campus with classrooms, computers, a library and, of course, a food court. What does look different at a community college though, are the students. At Northwest State, students range in age from 17 to 60+. There are individuals from each generation learning together. Julie Leatherman’s family understands this first hand as Julie, her mother Mary and daughter Emily have all attended Northwest State and each has done so at a different time of life.

When Julie Leatherman began classes in 1987, she had no idea she was starting a family movement. After watching her mother, Mary Boals decided that a college education could help her achieve her goals when she started a new job. She chose classes that would help her both personally and professionally. Mary is a believer in the adage, “when you learn you grow.” Once she got started, she found out how much she enjoyed meeting the new people in her classes. Mary earned her degree in accounting technology in 2002. Watching the choices her mother and grandmother made, Emily Leatherman soon understood the value of education. She knew she needed advanced skills to compete in the job market today. Emily received her practical nursing certificate in 2012 and is hoping to continue her education further in the future.

These women not only share a family bond, they share a belief in a Northwest State Community College education. This should bode well for the next generation...before we know it, Emily’s daughter Ava will be ready to get her start at Northwest State.
Employee Kudos

Awards
Chris Copple, Arts & Sciences Faculty
Awarded the 2012 NSCC Distinguished Faculty Award
William Culbertson, Arts & Sciences Faculty
Awarded the 2012 NSCC Distinguished Faculty Award
Pam Donaldson, Allied Health & Public Services Faculty
Awarded the 2012 NSCC Distinguished Faculty Award

Appointments
Aaron Bloomfield, Engineering Technologies Faculty
Served on a committee for the initial development of Transfer Assurance Guides (TAGs) for Alternative Energy Technology through the Ohio Board of Regents
Dan Burklo, Dean of Engineering Technologies
Served on a committee for the initial development of Transfer Assurance Guides (TAGs) for Alternative Energy Technology through the Ohio Board of Regents
Patricia Deatrick, Allied Health & Public Services Faculty
Served as a committee member for the Ethics Committee of the National Association of Social Workers for the State of Ohio
Melissa Faber, Arts & Sciences Faculty
Served on the State Psychology Transfer Assurance Guides (TAGs) committee through the Ohio Board of Regents
Tony Hills, Business Technologies Faculty
Served as the lead member on Secondary Career-Technical Alignment Initiative for Network Systems through the Ohio Board of Regents
Sherry Howard, Arts & Science Faculty
Served as the lead member of the Faculty Review Panel for Humanities Ohio Transfer Module through the Ohio Board of Regents
Cindy Krueger, Vice President for Academics
Served as chair of the Ohio Council of Chief Academic Officers for Two-Year Colleges
Martha Phillips, Allied Health & Public Services Faculty
Served as the president for the Ohio Coalition of Human Service Educators for 2011-12

Von Plessner, Dean of Business Technologies
Served as chair of the Ohio Administrators of Business Programs
Chris Robinson, Business Technologies Faculty
Served as a panel expert for Secondary Career-Technical Alignment Initiative for Office Administration
Karen Wylie, Engineering Technologies Faculty
Served on a committee for the initial development of Transfer Assurance Guides (TAGs) for Alternative Energy Technology through the Ohio Board of Regents

Published
Lisa Aschemeier, Arts & Sciences Faculty
Published a scholarly article in the Journal of Mammalogy
Jerry Bergman, Arts & Sciences Faculty
Published a book titled Hitler and the Nazi Darwinian Worldview
Published 36 articles in peer-reviewed, scientific journals
Melanie Dusseau, Arts & Sciences Faculty
Published a fictional short-story in Woman’s World Magazine

Recognition
Patti Altman, Nursing Faculty
Recognized as a Certified Nurse Educator by the National League for Nursing
Wendy Baumle, Nursing Faculty
Recognized as a Certified Nurse Educator by the National League for Nursing
Lori Bird, Dean of Nursing
Recognized as a Certified Nurse Educator by the National League for Nursing
Terry King, Senior Data Systems Administrator
Received national certification for Institutional Researchers
Dianne Wendt, Nursing Faculty
Recognized as a Certified Nurse Educator by the National League for Nursing

“EDUCATION
is not the
filling of a pail,
but the
lighting of a fire.”
- William Butler Yeates
Husband, son, father, friend and don’t forget hero, these are just a few of the words used to describe Lieutenant Colonel Kevin Sonnenberg. Born and raised in northwest Ohio, Kevin lived a humble life in what he referred to as “God’s Country” in Henry County. Destined to be remembered for greater things than high school wrestling trophies and long hours working in the fields, Kevin pursued his education at Northwest State Community College, and later Bowling Green State University.

After transferring to BGSU, Kevin discovered a passion for flying that followed him throughout his life. Initially Kevin’s practical, hard-working side led him to continue his pursuit of a dual career as an industrial arts teacher and farmer, but he was not ready to give up on flying. Kevin eventually earned his private pilot license, and in 1990, enlisted in the Ohio National Guard. In 1993 he graduated from the Euro-Nato Undergraduate Pilot Training at Sheppard Air Force Base in Texas, and one year later completed his F-16 training. From there, Kevin’s career and reputation flourished.

During his seventeen-year career with the 180th Air National Guard based in Swanton, Ohio, Kevin was deployed in numerous state-side and overseas operations. His talent as a fighter pilot and teacher made it easy for Kevin’s superiors to select Kevin as an instructor pilot and flight commander, helping other F-16 pilots with training to ensure they were prepared for combat and operations. Over the years, Lieutenant Colonel Kevin “Sonny” Sonnenberg served in Turkey, Kuwait, Qatar and Iraq. During his military career, Kevin received various awards and honors including The Air Medal, The Air Force Achievement Medal, The Meritorious Service Medal and The Bronze Star Medal.

While serving his country, Kevin also found a career opportunity with Delta Airlines as a commercial airline pilot. Although his flying career took him all over the world, the small rural farming community of McClure was always “home.”

In May, 2007, Kevin began a 45-day deployment in Iraq. Although saying goodbye to family and friends was never easy, he was also saying goodbye to his wife of just under a year. Tragically, this was the last time Kevin’s family would ever see him again. On June 15, 2007, the F-16 that Kevin was piloting crashed just minutes after take-off on a mission providing air support to coalition ground forces fighting anti-Iraq forces.

Although Kevin’s life was cut short, his legacy will live on forever in the lives and actions of those that he left behind. As his fellow pilots stated in a letter to the Sonnenberg family, “most of us in this world are average people. Kevin was just not an average person. He left a lasting effect upon everyone he ever met.”

It is because of this legacy that Kevin Sonnenberg was named 2012 Distinguished Alumni by the Northwest State Community College Alumni Association. This prestigious award is reserved for those who have achieved recognized prominence in their career, made significant contributions to their profession and community, and impacted the lives of others.

Lieutenant Colonel Kevin Sonnenberg’s legacy will long be remembered because of the lives he touched in northwest Ohio, and the service men and women he mentored across the world.

“What lies behind us and what lies before us are tiny matters compared to what lies within us.”

-Ralph Waldo Emerson
Alan Murphy always knew that a college education was in his future, what he didn’t anticipate were the different challenges he would face along the way. Between raising a daughter, working part-time and attending class, Alan has often discovered that even the best laid plans can be thrown off track.

After attending Four County Career Center’s pre-engineering program in high school, Alan’s plan was to graduate and enroll immediately at Northwest State Community College to complete his associate degree. Those plans changed when several events in Alan’s life, including the birth of his daughter, convinced him to put off his education.

It didn’t take long before Alan got his priorities back in order and made the decision to enroll in classes at NSCC. Although he is determined that earning an education is his best chance for finding a successful career that will support his family, it has not always been an easy path. While taking classes and raising his daughter, Alan also works part-time at The Andersons, Inc, leaving little time in the day for things like sleep.

“Between the hours I put in at work and then attending class and getting homework done, there isn’t much time to sleep. My biggest challenge has been balancing everything and learning how to work more efficiently in order to get things done before I have to move on to the next project,” said Alan.

Although Alan has often been frustrated and overwhelmed by his many obligations, he has never even considered giving up on his education. “I know that earning a college degree will help me build the skills I need to excel and become a leader in my profession,” said Alan. More importantly, he wants to be a good role model for his one-year-old daughter. “I am hoping that Harmony will grow up to recognize how I am working to provide for her and give her the life that she deserves.”

It is this inspiration that keeps Alan motivated to complete his goal of earning an Associate of Applied Science in Electrical Engineering Technology by fall of 2013. In the meantime, he has every intention of getting the most out of his education while enrolled at NSCC. He has recently joined the NSCC evMotorsports Team, a group that designs and builds an electric kart that will be entered into a national competition in the spring. According to Alan, this has been one of the most rewarding experiences of his education. “Not only have I gained hands-on experience in my field, such as designing circuit boards, but I am also learning the importance of being a hard worker and team player. As a part of a work team, you have other people relying on you to do your job well.”

After graduation, Alan plans on becoming a part of yet another team, the United States Navy. “My goal is to join the Navy Seabees as a construction electrician,” said Alan. “While enlisted, I plan on taking advantage of furthering my education so I can continue to provide for my daughter the best that I can.”

In spite of the challenges that Alan has encountered in the pursuit of his education, he continues to move forward because he knows that only he has the power to change his future. “Once you get your priorities in order, success will be on its way.”
Financial Accountability

NSCC Revenues

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<td>Tuition &amp; Fees</td>
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<td>State Appropriations</td>
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<td>22%</td>
<td>Federal and State Grants</td>
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<td>Other</td>
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NSCC Expenditures

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Foundation Assets

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NSCC Revenues: 43% Tuition & Fees, 32% State Appropriations, 22% Federal and State Grants, 3% Other
NSCC Expenditures: 43% Instruction, 10% Academic & Student Support, 16% Institutional Support, 11% Plant Operations, 21% Grants and Scholarships

Foundation Board

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Changing lives
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The Mission of the NSCC Foundation is to enhance, expand and sustain Northwest State Community College so that it can continue to fulfill its mission of creating opportunities for transformational learning.
It was an evening of laughter, food and fun for nearly 200 guests who enjoyed "A Night on the Town" at the annual Green Carpet Event sponsored by the NSCC Foundation. Sparkling lights, a city skyline and the chance to be a part of something big greeted guests as they mixed and mingled while raising funds for student scholarships.

During a very special moment in the evening, President Stuckey bestowed a posthumous honorary doctorate degree to Philip McCartney, long-time Board of Trustees member and friend of the College, who had recently passed away after a long illness. Dr. Stuckey stated, “Phil distinguished himself as a leader in his community, at his place of employment and in his church. He was dedicated to education, as well as community service. What better place to bestow this honor than at an event, where we celebrate giving back.”

The evening also featured the third annual Making a Difference Awards, which showcased the giving nature of community partners in local businesses, organizations and individuals. Recipients included: Judge Steven Bird (individual), Campbell Soup Company (business) and Henry County Hospital (organization).

Auction tables lined the hallways with items to fit every pocket book and taste. Tropical get-away packages, beautiful art work and a home cooked dinner party were just a few of the great items available for guests to bid on. All items being auctioned were donations to the Foundation from local businesses and individuals. “There was a significant amount of jockeying going on to get the last bid in before the bell rang,” said Robbin Wilcox NSCC Foundation Director. “However, the real winners at the end of the night were our students.”

The purpose of the annual Green Carpet Event was evident as guests could see just how much power they can create when they come together to help others. Over $40,000 was raised for student scholarships at Northwest State. Master of Ceremonies, Rick Small, always one to bring out the fun in an event, helped everyone to remember the real reason for being here, “Let’s help students achieve their dreams.”
A Night on the Town

Judge Steven R. Bird
Henry County Hospital
Campbell Soup Company

It's amazing what soup can do, not only when creating a delicious meal, but also when it comes to supporting the local economy. Campbell Soup Company, located in Napoleon, Ohio, has long been a supporter of the communities in northwest Ohio. In addition to employing between 1,200 and 1,400 local workers, the plant also purchases 60% of its produce from Ohio farmers. From carrots to greens, over 16,000 tons of vegetables are used per year at Campbell's Soup come from local farmers.

In addition to its support of the local economy, Campbell Soup Company has made generous contributions to various charities and foundations. Locally, employees at the plant pulled together and collected over $50,000 for the United Way of Henry County and $70,000 for Relay for Life. Nationally, the company has been recognized for launching a $10 million initiative to reduce childhood obesity.

HCH’s vision is to improve the health of the community by being the best place for patients to receive care, for employees to work, and for physicians to practice medicine. Its dedication to this vision is clear by the numerous awards and accolades it has received over the last several years. These awards include the BEST 100 places to work from Modern Healthcare magazine, and the 2011 Overall Top Performer Hospital in Inpatient Care Services.

In the community, HCH has actively supported events such as, Family Fitness Night, Henry County Kidz Fest, and Relay for Life. The hospital also has a history of earning grants and funding programs that provide additional healthcare opportunities to underinsured individuals in the community.

The Honorable Steven R. Bird has served as judge of the Williams County Juvenile and Probate Court since 1997. He has been active in the Ohio Association of Juvenile and Family Court Judges where he served two terms on the Board of Trustees.

Judge Bird has been recognized by his peers as being committed to bettering the community in his work as a volunteer; in his caring treatment of youth and families during the course of his work as a juvenile court judge; and in his passionate pursuit of improved programming and collaboration within the system of care in Williams County.

Judge Bird is actively involved in his church, both youth and adult ministries and prison ministry. He is a founding board member of Community Advocates for Healthy Families and, in 2008, convened the Williams County Summit on Children.

“Education is for improving the lives of others and for leaving your community and world better than you found it.”

— Marian Wright Edelman
The Power of a Community College Education

The power of a community college education has long been a valuable asset in communities across the United States. Affordable tuition rates, campuses close to home and in-demand programming offer students a world of possibilities. Northwest State Community College, for example, began as a technical school that trained students for vocational jobs in the area. As the demand grew for skilled graduates, the school rose to the challenge and transformed itself into a comprehensive community college offering associate degrees, certificate programs, industry training and transfer options.

Today, Northwest State Community College offers over 70 degree and certificate programs that prepare students for hundreds of different career paths. Along with affordable tuition rates, flexible schedules and small class sizes that offer one-on-one support, students are challenged by top-quality academic standards that prepare them for rewarding careers immediately after graduation.

The stories of students and alumni like Nicole Baden, Julie Leatherman, Kevin Sonnenberg and Alan Murphy further illustrate the fact that, above all else, community colleges offer students opportunity. The opportunity to find a rewarding career right here in northwest Ohio; the opportunity to transfer on and earn a bachelor’s and even master’s degree; the opportunity to find the confidence needed to take the next step toward a rewarding future. No matter what a student’s aspirations are, the power of a community college education is undeniable.

As a matter of fact, according to a recent study by the Harvard Graduate School of Education, 30 percent of the 47 million jobs created in the U.S. by 2018 will require an associate degree. It is also important to note that salary growth for college graduates jumps to an average of $39,936 with an associate degree and $54,756 with a bachelor’s degree. In an economy where well-paying jobs are hard to come by, these are numbers that simply cannot be ignored.

The faculty, staff and administration at Northwest State are monitoring the national findings of the Bureau of Labor Statistics while keeping a close eye on the demands of current and future businesses in the five-county area. By doing so, they ensure that the programs offered to students continue to provide the cutting-edge training and skills that are in demand right here in northwest Ohio. As a result, over 85 percent of NSCC graduates choose to remain in northwest Ohio to live, work and raise their families. These individuals are helping their hometowns recover from the economic downturn and they will play an integral role in helping them build for the future.

“Learning is like rowing upstream; not to advance is to drop back.”

Anonymous
YOU HAVE THE POWER TO MAKE A DIFFERENCE!

Although the value of an education is indisputable, it does take an investment before students can take advantage of the benefits of a college diploma. Northwest State makes this investment a little easier by offering affordable tuition and financial aid opportunities. Currently, 54 percent of degree seeking students are eligible for financial aid. Additionally, the Northwest State Foundation offers scholarship opportunities to students of all ages and backgrounds. Last year, the Foundation awarded over $188,000 in student scholarships.

These scholarships are available because of the generous support of the donors listed on the following pages of this Annual Report. With new students enrolling in classes each year, the need for scholarships and financial support is growing. This is where you can help. As you have read the stories and have seen the power of change, consider how you can help to change the future for the next generation of students at Northwest State.

The power of change is in your hands. A donation, no matter how large or small, can be all it takes to make a difference. To make a donation, or become involved with the Northwest State Community College Foundation, contact Robbin Wilcox, director of development at rwilcox@northweststate.edu or 419.267.1460.
Donor List
2011-2012

Heritage Legacy Society
This is a group of committed donors who have expressed their commitment through a provision made in their estate plans.
Jean Cox
Carol Engel
Francis O. Fackler
Philip McCartney
Wilber Miller
Troy Richey

1968 Founders’ Society
$5,000 and Up
Jorge Camp
Carol Engel
Farmers & Merchants State Bank
Henry County Hospital
Joseph & Cynthia Krueger
Suzanne McCartney
Roger & Peggy Rupp
Rupp Seeds
Tom & Bonnie Stuckey

President's Club
$1,000 - $4,999
Altenloh, Brinch & Co., U.S., Inc.
Archbold Container Corp.
Archbold Equipment Co.
Aschliman & Company
Sandra Barber
Peter & Sheryl* Beck
Steve & Lora Bird
Brookwood Landscape & Nursery, Inc.
Brown Industrial Inc.
Larry Brubaker
Campbell Soup Company
CK Technologies
Diane Conrad
D & R Improvement Systems, LLC

Leadership Club
$500 - $999
Anderson Power Products
Arrow Tru-Line
Doug* & Lori Bernath
Bryan Ford Lincoln
CDM Communications
Joyce Covert
Lynda Cramer*
Eric & Debra Creager
Custom Training Solutions
Davis Go Kart Sales
Kieron Dillon
Colin Doolittle*
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Philip & Mary Ennen
Scott Good
Robert Hall
Hylan Group
JJM Associates
Dave & Ann Meekison
Ohlan LLC
Milton & Carol Peters
Northwest State Van Wert
Nursing Dept
James* & Linda Rufenacht
Paul & Marilyn Siebenmorgen
Sign Me Up
Kathy Soards*
Lynn Speiser
State Farm Companies
St. Mike’s Golf, Inc.
Pat Vandenburghe
Robbin Wilcox
WNWO
Tom & Therese Wylie
David & Mari Yoder

Friends of Northwest State
$100 - $499
Acus Therapy Services
African Safari Wildlife Park
Patti Altman
American Interiors
Antwerp Insurance Company
Joan Aschliman
Automatic Feed Company
John Barlage*
Holly Barton
Amy Blankenship*
Dexter Benecke
Gerald Bergman
Brandt Bros., Inc.
Roger Brown
Richard & Sharon* Buchsteiner
Dan Burklo
Rosie Campbell
Canvas on Demand
Denis Cliauch
Clair David Interiors
Coca-Cola
William Culbertson
Current Office Solutions
D & H Distributing
Fred Dannhauser
Dave Donaldson
Jim Drewes*
Eagle Rock Golf Club/Sweetwater Chophouse
Elegant Atmospheres
Louis Escobar
Lana Evans
Melissa Faber
Fanning/Howey Associates
Fastenal Co.
Frito-Lay
Fulton County Board of Commissioners
Cheryl Geer
Dennis Giacomino
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Tom Hall
Jerry & Ann Helm
Donna Hershberger
Darrell & Christine Higbie
Patricia Hofbauer
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Terry King
Monica Kolovich
Kim Brauer & Company, LLC
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Mary Kruse
David & Shirley Lersch
Life Flight
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Sandie Markley-Dick
Dale Mathys*
Maumee Valley Vending Company
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Ryan Miller
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Robert Oberlin
Michelle O’Dell
Joseph & Sue O’Neil
Randy Ordway
Matthew Osborn
Pat Vandenbusche
Robbin Wilcox
WNWO
Tom & Therese Wylie
David & Mari Yoder

For contributions made between July 1, 2011 and June 30, 2012
On March 10, 2012, Northwest State Community College lost a friend and long-time supporter, Philip R. McCartney.

For fourteen years, Phil served on the NSCC Board of Trustees where he helped shape college policies and served as an advocate for students from all walks of life. In addition to his service as a Board member, Phil left a legacy that will live on forever through the NSCC Foundation. In his memory, Phil’s family created the Philip R. McCartney Memorial Scholarship, which will forever benefit future NSCC students.
Mission Statement

The mission of Northwest State Community College is to serve by providing access to excellent and affordable education, training, and services that will improve the lives of individuals and strengthen communities.