

In times of change,



2019-2020 Annual Report

EDUCATION COUNTS

Education Counts

NSCC President: *Pivot and Transition*

COVID-19 has turned the world upside down over the past year or so, but it has also shown the best of humanity. While many other institutions focused on their budgets and processes, NSCC made a deliberate choice to honor our values and **put people first**.

For example, when the College adjusted from face-to-face learning to remote learning, our team pivoted quickly to continue providing high quality education and training to our learners. Another example was our decision to get COVID emergency relief funds into the hands of students quickly. We awarded almost \$500,000 to our students that was used for rent, food, and utilities as much as educational expenses. Foundation dollars have also been key to keeping our students afloat, and for that, I thank you.

As we head towards Spring 2021, I reflect fondly on my three years as President, proudly serving from 2019-2021. I am forever grateful to each of you for your support. The NSCC Board and I have collaborated with EVP Todd Hernandez on a smooth executive transition process as he serves as our 8th President of Northwest State. We will remain dedicated to our mission by serving our 77,000 families and our 192,000 individuals in our community. It has been a distinct pleasure to serve you.



Michael Thomson, NSCC President



At NSCC, every student counts! This is why for over a decade, we have been partnering with the NSCC Foundation to find ways to help students afford their education.

Todd Hernandez, Incoming President of NSCC, 2021

Foundation Chairperson: *Education Never Stops*

It is difficult to know how you will face adversity until it appears. I am proud to say that Northwest State never took a backwards step during the COVID-19 pandemic. The faculty and staff at the College showed unparalleled ingenuity and teamwork to switch to remote learning and continue serving the students - the lifeblood of the institution. Those students showed incredible strength and resilience by not only completing their studies, but doing so on time. Education counts.

Our Foundation also performed amazing work by not only continuing to do its best to raise needed funds for student scholarships, but did so without our main fundraising event (the Green Carpet Event). We were again blessed by the outpouring of support from individuals and businesses, and for that we are eternally appreciative. The Foundation was able to issue a check for \$818,356 to the College for scholarships and projects.

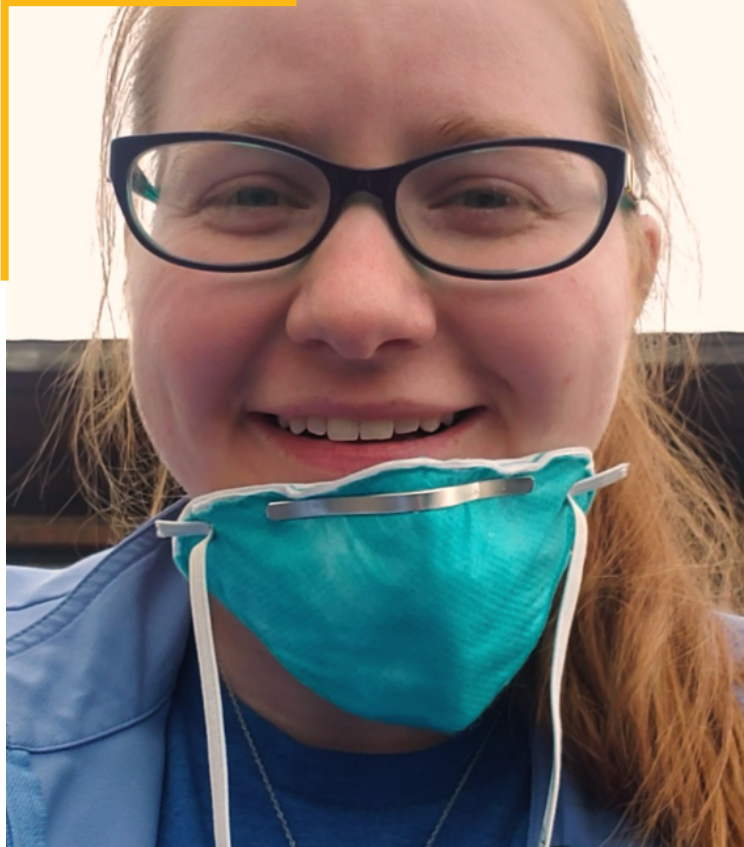
Even in the face of a global pandemic, we will continue to support our NSCC students and provide an educated and trained workforce for our local industries. Education never stops. I am so proud of our Foundation, our students, and our community.



Peter Beck, NSCC Foundation Chair



Celebrating Counts



2020 Scholarship Reception

The Northwest State Community College Foundation proudly awarded \$661,000 in scholarships to 282 students from the region. The total dollars awarded surpasses last year's record totals, offering needed financial help to students through the generosity of donors to the NSCC Foundation. On Thursday, May 28th, the College premiered a virtual reception, to celebrate the accomplishments of the students and offer gratitude for the support of local donors.

Ariel Weaks, a 2013 NSCC nursing graduate and nurse at BrightView Toledo Treatment Addiction Center (Maumee), provided the student perspective. Weaks was awarded the NSCC Presidential Scholarship, a full-tuition scholarship. With an older brother and sister already in college, this scholarship helped pave the way for Weaks to receive a great college education. "I am very thankful and grateful for what Northwest State did for me. I am proud to be a Northwest State graduate," Weaks said.



2020 SCHOLARSHIPS AWARDED BY THE NSCC FOUNDATION

\$ 6 6 1 , 0 0 0












APPLY TODAY

A GREAT EDUCATION doesn't have to cost a fortune.

NorthwestState.edu

Learners Count

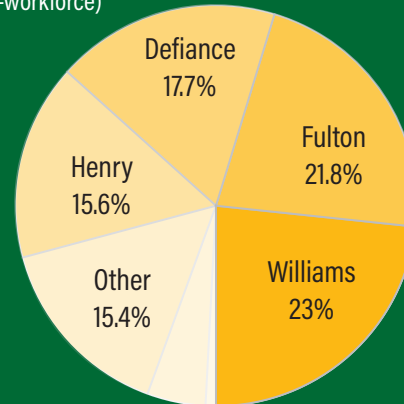
STUDENT PROFILE 2019-20

-  Average Course Load = 6.4 credit hours per semester
-  Financial Aid Awarded Percentage
(NOT including CCP) = Traditional: 54.3%
-  Average Age = 28
-  Full-time Student Tuition & Fees
(if graduated in 2 years) = \$11,892
-  Student : Faculty Ratio = 15:1
-  Current Total Students = 5,920
-  Workforce Students = 3,188
-  Total Annual CCP Students = 888
-  Traditional Students = 1,844
-  41.8% Males
-  58.2% Females

Source: NSCC internal data

Students by County

(Non-workforce)







Williams: 629 Henry: 427 Van Wert: 54 (2%)
 Fulton: 595 Other: 421
 Defiance: 484 Paulding: 122 (4.5%)

Source: NSCC internal data

Student Barriers

Through a recent survey of NSCC students, we learned that:

-  - **63%** worry about having enough money to pay for college.
-  - **42%** have run out of money on 3 or more occasions in the past year.
-  - **39%** show signs of housing insecurity (difficulty in paying rent/utilities or needing to move often).
-  - **53%** state that it is important to them to support their family financially while pursuing their education.

Source: 2019 Trellis Research Student Financial Wellness Survey for Northwest State Community College

EVERY STUDENT COUNTS:

Pamela Stephey

Pamela Stephey came to the United States from Costa Rica to continue her education and open up opportunities for a better life. She has been quite busy lately, both in her studies and in her personal life. Pamela is a phlebotomy graduate and medical assisting student at NSCC and recently earned U.S. citizenship. She is also a recipient of the Francis O. Fackler Scholarship. She greatly appreciates the love and support she has received along the way from NSCC faculty and from her family. "NSCC is like a second home," Pamela says.

Pamela plans to use her Northwest State education to become a medical interpreter. There is a need for this service in the medical community, and as someone who speaks both Spanish and English, Pamela needed to complete her Medical Assisting degree before advancing on to earn her Medical Interpreter certification.

Pamela recommends Northwest State because of the quality education and the caring nature of the faculty and staff. Every student counts. "I appreciate the kindness of everyone who works here. They encouraged me to keep following my dreams. I was a little lost when I got here, but everyone here made it possible for me to make my dreams possible." Pamela would like to thank Ann Zeller and Tera Newton in particular for going above and beyond in and out of the classroom.



Faculty & Staff Count

How has COVID-19 impacted your work?

Faculty Profile

"The biggest challenge that the Education Department faced during the pandemic was providing field experiences for students to observe teachers and demonstrate their skills working with children. Fortunately, the Ohio Department of Education allowed alternative methods of earning the required field hours. I was able to come up with multiple assignments for students to complete in order to earn their hours. All four education students were able to graduate as planned and are still eligible to earn their license. I'm proud to be a part of NSCC, but even prouder of the students for adapting so well."

- Amy Thomas, BS ECE, M ED - Education Faculty



Admissions Profile

The Admissions team was presented with a challenge when face-to-face testing stopped at the beginning of the pandemic. NSCC realized we could still offer testing if we reduced the number of testers to social distance. Testing on campus opened back up to allow students to test and be ready to register for the fall semester. Several annual events, such as Discover NSCC and College Bowl Sunday, were still held virtually, as well as Q&A sessions and evening hours. Communication with learners was converted to email instead of paper, and they could have face-to-face, phone, or Zoom appointments with the recruiters, enrollment specialist, or CCP advisors.

Advising Center Profile

The Advising Center staff met with students via Zoom, phone appointments, and email communications from the time the pandemic began. Our focus was on student success strategies, encouraging completion and retention, and communicating with our students. There were bi-weekly express advising and registration days where students and advisors connected via Zoom. Students seem more familiar with the software and advisors are becoming more comfortable using the software to advise. The majority of student questions come from change in typical processes - how to get books, set up payment plans, what classes will be like, or effects of upcoming semesters.



Financial Aid Profile

Due to COVID-19, we have diversified the ways we assist our students, both virtually and in person. We adjusted our Food Pantry services to a drive-thru pickup option and prefilled food bags. The Department of Education allowed for flexibility with some of the stricter regulations to accommodate for more remote/virtual options for students, as well as allowing eligible students to have their spring loan forgiven, defer loan payments, and not have their Pell disbursement included as part of their Pell eligibility lifetime limit. We also adopted a new electronic signature software option where students can now complete all of their financial aid forms online.

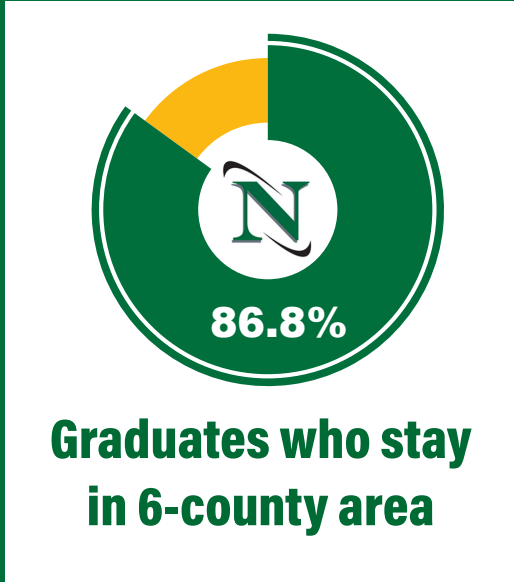


Community Counts

During times of change and challenges, we know the *alumni* of Northwest State Community College have persevered. We are **#NSCCProud** of the impact you make in our community, no matter what comes your way.



Bard Manufacturing Co. employees & NSCC Alumni



People Doing Their Part

All across Northwest Ohio, businesses and organizations have stepped up to help others during the pandemic.



Bard Manufacturing

Employees at Bard Manufacturing made masks with customized, uplifting phrases on them to boost spirits throughout the pandemic.

Archbold Furniture

To increase the efficiency of getting work-from-home essentials to their customers, Archbold Furniture established internet sales as a safe shopping alternative.

Sauder Woodworking

Both salaried employees and leadership at Sauder Woodworking have volunteered countless hours on the pack line in order to fulfill the increased demand for at-home school and work office furnishings.

Spangler Candy & Williams County Schools

When the pandemic hit, Williams County Schools loaned infrared thermometers to Spangler Candy Company. To return the favor, Spangler fabricated plexiglass.

Archbold Refuse Service

The team at Archbold Refuse Service rose to the challenge of collecting 27% more trash each week, keeping the community healthy and safe while staying at home (and cleaning out their closets!).

Archbold Super Valu

When community members were in need of a safe way to get groceries, the staff at Archbold Super Valu continued bringing groceries out to their vehicles and began implementing curbside pick-up. ASV even partnered with local churches to make grocery deliveries to the homebound.

Cabin Fever Coffee

To fuel essential workers, Cabin Fever Coffee provided them with free coffee several times during the pandemic.

Fairlawn Retirement Community

The staff at Fairlawn Retirement Community made personal sacrifices to take care of over 100 residents during every stage of the pandemic. They arranged special video and phone calls so the residents could stay connected with family and friends, and they worked hard to make sure that birthdays and holidays were still given a proper celebration. Even hair care without the beautician didn't suffer with the staff there to step up!

NEF, Ltd

NEF served the community in an essential way as they made "sneeze shields" for local schools and businesses.

Daavlin

Daavlin supplied the Bryan Chamber of Commerce and Henry County Chamber of Commerce with hand sanitizer to be given out to the Chambers' business members.



Season's Coffee & Bistro

Season's Coffee & Bistro presented a unique way to honor our local first responders. In partnership with the Bryan Chamber of Commerce, they inspired community members to purchase gift cards from local restaurants that were then given to our first responders. More than \$5,000 in gift cards was donated!



Support Counts

Raising Funds for a Brighter Future

The Northwest State Community College Foundation continues to work tirelessly in its quest to raise needed funds for student scholarships. Because of COVID-19 concerns, the Foundation was unable to host its annual Green Carpet event, which usually takes place around Commencement. As a result, during the month of July, the Foundation put together the "Brighter Future" campaign, which was an initiative of the NSCC Foundation Board.



This event is the cornerstone for raising the much needed funds for our students, and helping them on their life journey," Wilcox continued. The battle cry became "Our students need us more than ever."

Thanks to the generosity of individual and corporate donors, the "Brighter Future" campaign raised \$65,000 for the Changing Lives Scholarship. Wilcox noted, "This year, we gave away over \$650,000 to students from our six-county area, all raised locally from great sponsors which include area businesses, NSCC faculty and staff, and the amazing NSCC alumni."

A Special Thanks to Our Champion Sponsors



- Peter & Sherri Beck
- Nathan & Lori Weaks
- Ed & Carol Nofziger
- James & Cynthia Harger
- Aschliman & Co., CPAs
- Shelia Santiago
- David & Gloria Shaffer
- Terrance Liette
- Lana Snider
- Dan Burklo
- Ed Singer
- Steven Walker Family
- Dennis & Penny Miller
- Sandra Barber
- Tim Suter

NSCC Foundation: 2019-20 Impact



“2020 was a crazy investment year to say the least. By mid-March, COVID-19 had investment markets in one of the fastest and deepest declines in history. As the economy began reopening, our Foundation investments ended with a return of 8.73% for 2020.”

- Nathan Weaks, Foundation Finance Chair

Foundation Assets:	\$6,004,038
Unrestricted:	\$1,887
Temporarily restricted:	\$4,697,355
Permanently restricted:	\$1,304,796

Changing Lives Campaign Impact

Students attending NSCC come from all walks of life. Our Foundation's goal is to help as many students as possible with dollars raised locally.

Our Changing Lives Scholarship Campaign has had significant impact in all of our communities. Approximately 3,000 students over the last 10 years have benefited at a cost of over \$5 million dollars. This says **WE BELIEVE** that education counts.

Investing in students financially with scholarships pays great dividends to our community by:

1. Decreasing the number and the dollar amount of student loans.
2. Reducing student debt.
3. Allowing students to take more credit hours, which means they graduate sooner.
4. Giving students the confidence to strive ahead.

We want to thank each of you and let you know YOUR SUPPORT COUNTS.

Robbin Wilcox
Executive Director, NSCC Foundation

Donated
\$661,000

in scholarships
to students

Transferred

\$818,356
in total aid to support
scholarships and
special projects

67

Increased
number of new donors

345

Number of active donors

NSCC Foundation Board

Peter Beck
Doug Bernath
Robin Brinegar
Richard Conrad
Adam Freels
Shaun Mack
Aaron Miller
Dennis Miller

Tyson Moss
Reid Rice
Jason Rickenberg
Brian Roth
Shelia Santiago
Mickey Schwarzbek
Tim Suter
Sally Taylor

Jennifer Thome
Dr. Michael Thomson
Kevin Towne
Nathan Weaks
Katie Wells
Kevin Whitlock
Robbin Wilcox
Brent Winzeler

Generosity Counts

1968 Founders Society (\$5,000.00 and Up)

Bryan Area Foundation
Carol Engel Warne
Foundation for Rural Service
Ed and Carol Nofziger
Northwest State
Community College
Parkview Physicians Group
Ken & Claudia Schneider
Edward Singer
SJS Investment Consulting Inc.
Swanton Welding &
Machining Company
The Everence Foundation, Inc.

President's Club (\$1,000.00 to \$4,999.99)

Alvin L. Glick Foundation
Arrow Tru-Line, Inc.
Aschliman & Company CPA
Automatic Feed Company
Sandra Barber
Peter & Sheryl Beck
Robin Brinegar *
CK Technologies
David Conover
Defiance Rotary Foundation
Colin Doolittle *
Lynn & Nancy Elston *
Michael Faber
Freedom Investment Services
Fulton County Health Center
Fulton County Processing, Inc.
Greater Toledo Community
Foundation
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James and Cynthia Harger *
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Maumee Valley Group
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Kurt Nofziger *
North Star Bluescope Steel,
LLC
Northwestern Mutual
Steven D. Walker, CLU®, ChFC®
Ohio Farm Bureau Foundation
Parker Hannifin
Sauder Woodworking
David & Gloria Shaffer *
Shultz Huber & Associates,
CPAs
Lana Snider
Spangler Candy Company
State Bank
Vivian Taylor
Michael Thomson
W.P. & Betty Troder
Steven Walker

Nathan & Lori Weaks *
Wieland Chase

Leadership Member (\$500.00 to \$999.99)

Archbold Rotary Club
Douglas & Lori Bernath *
John & Linda Bridenbaugh
Dan Burklo
Dennis and Mary Clapp *
Kieron & Kim Dillon
Amy Drees
William Eichenauer *
Fanning/Howey Associates
Duane Fielitz
Adam Freels
Robert & Leann Hall
Laura Howell *
Cindy Krueger
Lamar Outdoor Advertising
Mark & Diana Wachtman
Main Stop - Bryan
Donna McGhee *
Midwest Community Federal
Credit Union
Dennis & Penny Miller
NEF, Ltd.
Jared Nofziger *
Lachlan Ohman
Milton & Carol Peters
Reifel Industries, Inc.
Ridgeville Telephone Co.
Riley Tractor Parts
Shelia Santiago *
Leon Smith *
Don Spohler
Marilyn Stoner *
Timothy J. Suter
VFW of Ohio Charities
Ann Zeller

Friends of Northwest State (\$100.00 to \$499.99)

Patti Altman
Anonymous Donor
William Antoine, Jr. *
Anytime Fitness-Defiance
Anytime Fitness -Wauseon
Barber, Kaper, Stamm,
McWatters & Whitlock
DJ & Megan Batt *
Carrie Baynes *
Lisa Becher
James Bellamy *
Dexter Benecke
BGT Charities Fund, Inc.
Karen Bleeks
Renee Bostelman

Tad & Wendy Brubaker
Taggart Brubaker
Sharon Buchsteiner *
Marsha Buehrer *
Burger King - Defiance
Ronald Coles *
Richard Conrad
Lisa Dapelo
Edna Mae Daschner *
Sue Derck
David & Sandra Diehl *
David Donaldson
Jim Drewes *
Robert Duncan *
Melanie Dusseau
Janet Engler *
Jeffrey Erb
Louis Escobar
Melissa Faber
Ann Fether
Shannon Floyd
Debra Fortney
Nisha Francis *
Brittany Galbraith
Susan Gearhart *
Andrew "A.J." Genter *
Kevin Gerken
Chevelle Gonzales *
Nicole Hand *
Melanie Hicks *
Tony Hills *
Lou Hissong *
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Jean Hubbard
Image Pro Group
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Monica Kolovich
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Skye Cinema - Wauseon
Robert Speckert
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Laurie Storrer *
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Jennifer Thome *
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Tristan & Berta Trevino
Jamilah Tucker
Makenzie Warncke *
Trevor Weaver *
Kaleb Westrick *
Robbin Wilcox
John Wilson
Winzeler Stamping Company
Richard Wood
Thomas Wylie
Kevin & Marsha Yarnell
Amber Yocom *
Larry Zachrich
Larry Zuvers

Success Club (\$1 to \$99.99)

Ace Hardware Wauseon
Katrina Adams
Arby's - Defiance
Arby's - Wauseon
Arc Solutions, Inc.
Pam Arning
Becky Arps *
Gloria Arps
B&P Painting
Ashley Barth
Jason Baun
Jennifer Behnfeldt *
Benevity Community
Impact Fund
Pamela Benson *
Allen Berres

2019-20 Donors

BIGGBY Coffee -Defiance
 Amy Blankenship *
 Bob Evans
 Restaurant -Defiance
 James Boone
 Thomas Bowes
 Jessica Brubaker *
 Tyler Brubaker
 Tanya Brunner *
 Hartsel Bryant
 Bud's Restaurant
 Buffalo Wild Wings -Defiance
 Sandra K. Burcham *
 Burger King - Bryan
 Cabin Fever Coffee
 Brittany Chamberlain
 Carol Chatham *
 Christopher Clawson
 Cosmo's Family Restaurant
 Ashlynn Cox *
 Julie Curry *
 Dairy Queen - Bryan
 Tracy Deblin *
 Delta 109 Tavern & Eatery
 Martha Dennison *
 Domino's Pizza - Bryan
 Pamela Donaldson
 Rachelle Durham *
 Marco's Pizza -Napoleon
 El Mariachis - Bryan
 Eric's Ice Cream Factory
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 Heather Galbraith *

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 Sherry Howard
 Erin Jacob *
 Jersey's Gameday Grill
 Jodi Herman Insurance
 Douglas Keber *
 Nicholas Keller *
 Kentucky Fried Chicken
 - Defiance
 Anne Kindinger
 Connie Klingshirm
 Mary Kruse
 Lauber Clothing
 Teresa Lavin
 Audrey Lehman
 Michael Leonard
 Megan Leppelmeier *
 Dan Light
 Little Caesar's -Wauseon
 Little Caesar's Pizza -Defiance
 James Lugbill
 Lugbill Supply Center
 Shaun Mack
 Marco's Pizza -Defiance
 Kelly Mattin *
 Durrell McGhee
 Andrea McIntosh *

Meek's Pastry
 Tamara Meyer
 Aaron Miller
 Traci Marie Miller *
 Scott Mull
 Myro's Pizza & Bistro -Bryan
 Cecilia Nartker *
 Natural Design & Graphics
 Tera Newton
 Kaleigh Nofziger *
 Randall Norden
 Northtowne Mall Merchants
 Donna R. Painter *
 Morgan Peffley *
 Brian Petersen *
 Pizza Bob's -Stryker
 Pizza Hut - Bryan
 Pizza Hut - Wauseon
 Pizza Hut - Defiance
 Mackenzie Resor *
 Vickie Rhodes
 Reid Rice
 Craig & Danette Riedel
 Christine Robinson *
 Anna Rodriguez
 Brett Rogge
 Amylo Rouleau
 Francisco Sanchez *
 Kaylea Scott *
 Amanda Short
 Marilyn Short *
 John Shrader *
 Rebecca Slattman
 Tim & Debbie Smith
 Kathryn Soards *

Mindy Stayner *
 Daryl Stockburger *
 Subway - Wauseon
 Sullivans Restaurant
 Cayla Swisher
 Amy Thomas
 Maria Trevino *
 Jill Van Horn
 Kent Vandock
 Joshua Verhoff *
 Melissa Vine *
 Kristi Von Deylen
 Barry VonDeylen *
 Teresa Watson
 Wauseon Machine
 Wauseon Rotary
 Patrick Weidenhamer *
 Wendy's - Defiance
 Kevin Whitlock *
 Linette M. Will
 Makayla Windau
 Robert Wisler *
 Lissa Moats Wood *
 Wyse Electric
 Aleksandra Yantis *
 James Zeller

**NSCC Alumni*

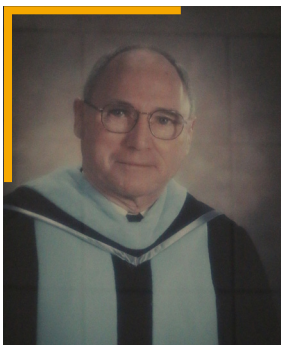
*Donors by Giving Level from
 07/01/2019 to 06/30/2020*

Legacy Giving - President Legacy Scholarships

Max F. & Joyce Covert Scholarship

"It has been an honor to establish the Max F. & Joyce Covert Scholarship in memory of our parents who both valued the power of education. We are all proud of the time Dad served as NSCC president from 1971- 1981."

Their loving daughters, Judy DuBois, Patty Powell, & Cindy Harger



James O. Miller EdD & Mary C. Miller RN Scholarship

"Leaving a legacy in our parents' names, the James O. Miller EdD & Mary C. Miller RN Scholarship, is such a tribute to them! Our father, NSCC President from 1982-1991, was most proud of the establishment of the Associate Degree in Nursing (ADN) program."

The daughters of James O. & Mary C. Miller



Mission

To serve by providing access to excellent and affordable education, training, and services that will improve the lives of individuals and strengthen communities.



Vision

Northwest State Community College will be a leader in education that empowers individuals and communities.

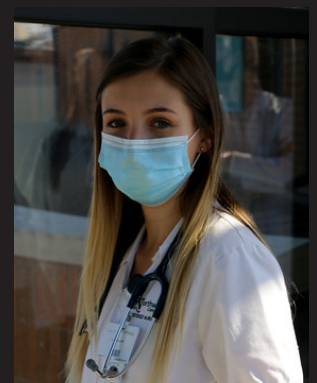


Values

People: We believe in the power of teamwork, bringing people of diverse backgrounds and communities together to excel.

Integrity: We believe that honesty, respect, and accountability are the basis of building trust.

Learning: We believe that the acquisition and application of knowledge is the key to success, and to that end, we provide access to greater opportunities through education, training, and services.



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